Humanness

Reliability

Efficiency

Matrix

Digital Voice Mail System

Specially Designed to Exhibit Efficient Service,
Construct Company Image,
Develop Successful Business.

◆ Automated Attendant

◆ Voice Mail

◆ Audio Text

◆ Music-On-Hold

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The best system for the best corporate

Efficient PBX Integration

Matrix was designed with various convenient integration setup methods such as auto setup, auto detection and manual setup. There is a build-in PBX parameter library, and you can simply enter the name of the PBX to complete integration in a minute. With auto detection, Matrix will automatically learn the in-band signals from a dialing test. For particular PBX, all parameters can be set manually.

Seasoning Music-On-Hold

Matrix has 16-build in music that will be played during the scheduled date and time. It can enhance stronger impression and company image, as users can record and create their original music or advertising speech.

Useful audio information service

The information flow can be allocated into multiple categories such as company overview and product information, upon 9 language and 7 lairs. In addition, it can be assigned to operate independently or combined with voice mail and auto attendant. Moreover, customers can reach the responsible extension quickly and efficiently for additional services after the information service.

Reliable backup and restore function

Reliability is at the core of Matrix' design, and a secondary backup media (Disk-On-Chip) or mirror HD is available feature as an optional to ensure call-processing services.

Specifications

Number of ports: 4 or 8 ports.
Voice Storage: 100+ hours (depending on hard disc size)
Speech Compression: 32 kbps ADPCM
Network Interface: Loop Start
Network Connectors: RJ14
Loop Current: 15 ~ 150mA（polarity Insensitive）
DTMF Dialing: 0 ~ 9, *, #
Ring Detection: 30 ~ 150 Vrms
Power Supply: 100 ~ 240V, 50 ~ 60 Hz
Unit Size: 63mm (H) x 243mm (W) x 306 (L)
Environmetal Condition: Temperature 0 ~ 40°C
　　　　　　　　　　　　Humidity 8 ~ 80%

Major Feature

Automated Attendant
Extension grouping
Multilingual services
Name or department directory
Answering calls after operator
Direct forward calls to mailbox
Call screening and assistant extension
Customizable day, night, and holiday greetings
Multiple transfer mode; CPM, Blind and Ring Release

Voice Mail
Personalized voice name and mailbox greeting
Messaging and message notification scheduling
Multiple message notification methods
Individual mailbox language setup
Message editing and archiving
Message delete time setup
Secured ID and password
Remote Access/setup
Day and time stamp

Audio Text
Upon to 9 languages, 3 fields, 7 layers,
Voice instruction tutorial
Provides information to callers through touch-tone inputs
Transfer to responsible extension

Music-on-Hold
With 16 default music
Music play scheduling by date, time, weekdays etc

Programming and Administration
Remote maintenance
Language on-line setup
Function key and speed key
User-changeable voice prompts, music etc.
Various operation flow and greeting
Holiday scheduling and emergency announce
Disk-on-chip, real time backup and restore
Full-featured PBX in-band signaling

★ Specifications are subject to change without prior notification.
★ Listed functions and features may not be standard, some restriction may apply