The Leader in Digital Voice Recording Systems

EasyLog Web BRS-5003
Headless Voice Logger
For Satellite Branches and SMBs
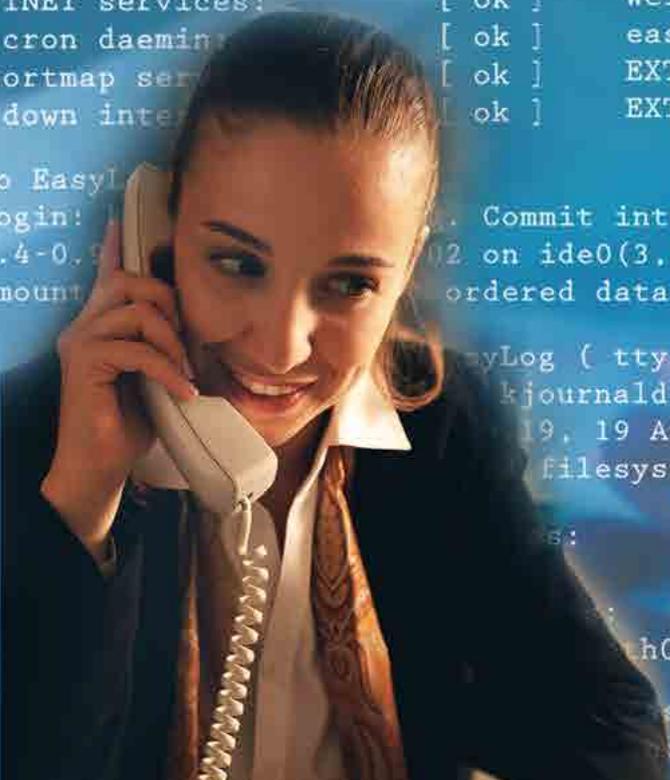
There are numerous organizations using the telephone to undertake business transactions, to arrange finance, to provide emergency services, to offer legal advice and more. BRS-5003 is a highly functional low channel density voice recorder that accurately records incoming and outgoing calls around the clock with no keyboard, mouse or monitor attached.

BRS-5003 auto captures, displays, and records all calls up to 24 phone lines simultaneously. It allows users to access call recordings for fast retrieval and sound reproduction, to monitor agent's phone calls live, and to run system configuration, from the browser of their PCs on the LAN/WAN/Internet. It supports user's access restrictions using ID and password.

BRS-5003 is Linux-based turnkey solution that has been at work in digital communication recording system markets as varied as finance, transportation, public safety, customer care, sale force automation and healthcare since year 2001. It is ideal for the small branch office and home-based firm that have limited budget but require for call verification, quality, training, or regulatory compliance.

MULTISUNS ®
www.multisuns.com

BRS-5003   Improves Enterprises Efficiency, Effectiveness and Quality of Service

BRS-5003 is the self-contained headless voice logging solution that employs the Linux operating system reengineered by Multisuns with internal hard drive for thousands of hours of online storage. Access for channel status, call monitoring live, sound reproduction and system configuration is available from the web browser of any remotely connected PCs without the need of installing additional software in advance.

FIT BEST FOR SATELLITE BRANCHES AND SMBS

BRS-5003 runs on enterprise-class Linux as a headless server, which doesn't have a monitor, keyboard and mouse attached. It is truly cost effective with unlimited client licenses. It gives users no surprises with the cost.

USERS FREELY ADDED AND ASSIGNED TO CHANNEL

The system administrator can create as many user accounts as required and freely assign users to channels according to the seat allocation map. This gives BRS-5003 the capability of tagging user's ID to call recordings in free seating work environment, which makes call recording's search according to user's ID possible.

Example: Channel 1 Account Assignment

Monday

Tuesday
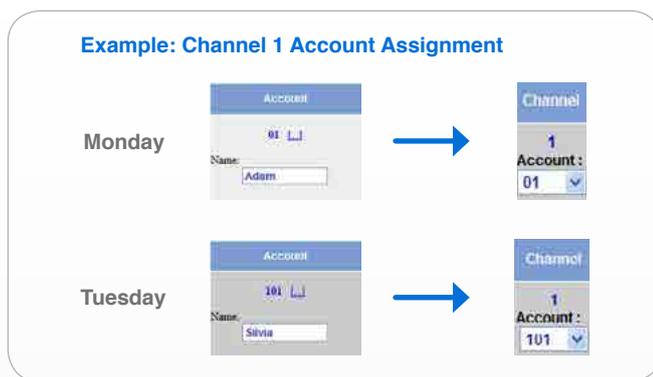
MULTIPLE SEARCH OPTIONS AND BATCH DOWNLOADS

Users can quickly search through and find particular recordings of interest by selecting account(s), date-time, dial string and Caller ID from the search option web screen. A quick search option is available for speedy operation. Once the resulting list of recordings appears, click the recording bar of interest to start sound reproduction, or check the box of interested recordings for downloading sound files to PC.

MULTI-LINGUAL SUPPORT

BRS-5003 webpage is available in 9 different languages, which are Traditional Chinese, Simplified Chinese, English, Japanese, Korean, Spanish, Arabic, Thai and Dutch. When users are connecting it via web browser, they are given the option to pick the language of their favorite.

SMART PLARYER AND ADVANCED CONTROLS

Fast and efficient replay of recordings is an essential part of every voice logger. BRS-5003 provides intuitive play controls, which can be used by non-technical users without comprehensive computer knowledge or special training. Partial loop playback can be launched immediately using the mouse. Playback speed is adjustable from –50% to 200% and recording waveform is 2-8x enlargeable or 1/2-1/8 reducible. The progress of playback is on-screen visible to smooth play operating.

STORAGE FREE SPACE MANAGEMENT AND SYSTEM ALERTS

On-line recording is deleted by the system when its retention period is expired or storage free space low threshold is met. Warning message can be automatically delivered to the system administrator via email or dial-up call, if available, upon storage space low, record over-time and idle over-time

SPECIFICATIONS

Audio Interface
- Telephony: 2-wire analog (Central Office and PBX extension)
- Radio: 2-wire audio

Channel Capacity
- Channels: 8, expandable to 16 or 24

Storage
- On-line: Single hard disk (ADPCM 32kpbs)
- Off-line: USB-HDD or shared disk as backup (optional)

Recording
- Record start/stop: VOX or on/off hook detection

User Operational Interface
- Web Browser: Internet Explorer, Firefox, or others

Operating System
- Operation System: Linux (Multisuns re-engineered)
- Boot: From HDD or CF card (optional)

Network
- Connection: LAN, WAN and Internet

Hardware
- Main board: industrial grade single board computer
- Chassis dimensions: 254 mm x 175 mm x 410 mm

MAJOR DIFFERENCE BETWEEN BRS-800 BRS 5003

Item	BRS-5003	BRS-8000
Chassis	Desktop 6-slot	Desktop 3-slot
Channels	8, 16, or 24	8